



**C.L.A.S.S.  
Mission Statement**

- To afford a medium for the discussion of identified needs, mutual problems, and alternative solutions.
- To promote the well-being, self-sufficiency and quality of life among the residents of our municipalities.
- To provide education and support for members in the development of programs and initiatives enabling residents to achieve the fullest potential.

**CONNECTICUT  
LOCAL ADMINISTRATORS OF  
SOCIAL SERVICES, INC.**

**ANNUAL CONFERENCE**

**THURSDAY, SEPTEMBER 18, 2014  
9:00 am - 2:00 pm**

**“SEEING THE WORLD THROUGH  
THE EYES OF OTHERS”**

*A unique opportunity to gain insight into how many of our clients view the world while we learn something about ourselves*

**NEW LOCATION**

Double Tree by Hilton  
42 Century Drive ~ Bristol, CT

## WORKSHOP DESCRIPTIONS

### Presentation #1 – Poverty: It’s Not All the Same

*Lauri DiGalbo, M.Ed*

Many of the clients we encounter are the children and grandchildren of people who have lived in poverty. More recently we have seen an increase in the number of people who are new to poverty as a result of a job loss, home foreclosure or major illness. How do these two populations differ in their attitudes and reactions to poverty? Is one group more likely to overcome poverty or to be overwhelmed by it? Should we employ different strategies when working with these groups? Lauri will discuss all of these things and will provide interesting background information that explains the unique dynamics of each of these groups

### Presentation #2 – Are You In Your Right Mind?

*Joyce Saltman, Ph.D – Southern CT State University*

Joyce, a dynamic speaker and humorist, will help us understand why we connect with some people and seem to be in constant conflict with others. She will draw upon brain research to explore how and why individual differences in attitude and outlook occur in us and in others. Finally, Joyce will provide us with ways to use this insight to improve how we communicate with colleagues, clients, family and friends.

### Presentation #3 – Effective Advocacy: Know Your Facts

*Roger Senserrich, M.A. – CT Association of Human Services*

Each day we encounter people in our offices and communities who are struggling to survive and thrive. Roger will examine some of the societal dynamics and public policies that are preventing many of our clients from succeeding. Along the way, he’ll paint a picture of how the struggles of people living in poverty are different today than in the past. He’ll also make us aware of things that we, as a professional social work organization, should know when advocating for better public policy for those we serve.

#### CONFERENCE SCHEDULE

8:30 am – 9:00 am	Registration and Breakfast
9:00 am – 9:15 am	Welcoming Remarks
9:15 am – 10:45 am	Presentation #1
11:00 am – 12:30 pm	Presentation #2
12:30 pm – 1:15 pm	Lunch
1:15 pm – 1:45 pm	Presentation #3
1:45 pm – 2:00 pm	Closing Remarks

## REGISTRATION INFORMATION

The cost for the 2014 CLASS Conference is \$25 for Regular or Associate members and Friends of CLASS. The cost is \$30 for all others who wish to attend. The cost includes breakfast and lunch. The registration deadline is Friday, September 12, 2014. Checks should be made payable to CLASS. At this time, we cannot accept credit cards.

*Please return this completed registration form and payment to:*

*Ed Paquette*

*Town of Manchester: Senior, Adult & Family Services*

*P.O. Box 191*

*Manchester, CT 06045-0191*

*FAX – 860-647-3063*

*epaquette@manchesterct.gov*

TOWN/ORGANIZATION:	
ADDRESS:	
PHONE NUMBER:	
Attendee Name / E-Mail	

#### ***ADDITIONAL ATTENDEES FROM YOUR TOWN/ORGANIZATION:***

Attendee Name / E-Mail	
Attendee Name / E-Mail	
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***Total Amount of Payment:*** \_\_\_\_\_

